



**THERMO KING**

## **3G TO 4G UPGRADE PROGRAM**





## WHAT YOU NEED TO KNOW

Refrigeration unit data is invaluable to customer operations - any gap in that flow of data can cause issues. If your fleet has TrackKing® hardware that connects to the 3G network, you need to know that this network is scheduled to shutdown in the US on February 22, 2022.

Thermo King is here to assist you with your upgrade from 3G to 4G telematics hardware. We've developed a program designed to make the transition as easy as possible so you don't lose the valuable data connections you depend on.

You decide which option is the most beneficial to your business:

### 4-year contract

- With a 4-year contract to continue TrackKing service, Thermo King will provide the hardware needed to upgrade to 4G
- This program covers any TrackKing 3G device currently in use
- There is no change in the monthly rate and nothing due up-front
- The 4-year contract is transferable to new equipment if you trade out the units that are upgraded, but there is an early termination penalty if you do not continue TrackKing service on the same number of units
- This program does not cover the labor required to install the new 4G hardware\*

### Buy hardware directly

- No new contract
- No change in monthly rate
- No commitment or early termination penalties
- Upfront-cost for hardware to upgrade
- Discounts may be available

\*Subject to agreeing to standard terms and conditions of the 4G Upgrade Agreement.

### Stay Connected

Hardware for upgrades will be available starting September 2021 and upgrades **need to be completed before February 22, 2022**, at which time the 3G network will shutdown. Plan ahead so you don't lose connection to any of your equipment.

### Start Today

To learn more or schedule a time for your upgrade, contact your local Thermo King dealer. They are here to help you navigate the logistics and facilitate upgrading your hardware.

Locate a dealer at: [thermoking.com/dealer](https://thermoking.com/dealer)