



# WARRANTY INFORMATION

## ER230/460

### ONE YEAR WARRANTY ON PARTS FROM DATE OF SALE

1. Thermo King parts are reimbursed at 10% over dealer cost
2. Compressor is warranted through the closest Copeland Dealer
3. Grainger parts are warranted through the closest Grainger dealer  
See process below
4. R452a will be reimbursed at 10% over dealer cost.
5. For parts that fail and were not "new" when the unit was assembled, Electric Reefer Solutions may supply a "good used" part for the repair.
6. All Thermo King parts (non- Grainger/Copeland parts) must be returned to Thermo King Michigan before claim is processed.
7. If help is needed with parts contact the Parts Dept.  
888-696-2230, option 1 or [parts@electricreefersolutions.com](mailto:parts@electricreefersolutions.com)

### 30 DAY WARRANTY ON LABOR FROM DATE OF SALE

1. Labor will be reimbursed at rate \$129.60
2. Thermo King DAC flat rates to be used for labor billing
3. Run & Check or Pre-Trip labor lines are not covered
4. Travel time, Fuel mileage, Truck Charges, & Call-Out fees are not covered
5. Misc. fee & shop supply fees are not covered

### IMPORTANT NOTE

Electric Reefer Solutions **MUST** be contacted with final diagnosis before any repairs are made. All repairs done without prior approval will not be valid. All repairs must have pictures/evidence of failure before contacting us for warranty.

Contact Service Department for all claims.

Phone: 888-696-2230, option 5 or Email: [info@electricreefersolutions.com](mailto:info@electricreefersolutions.com)

### **Grainger Warranty Process**

First identify the part number. Bring part to the local Grainger Dealer. Have Grainger associate call Electric Reefer Parts Department at 888-696-2230 and select 1 for Parts. Grainger associate will confirm parts history and exchange the part at no charge. Parts warranty is one year from invoice date of the Electric Reefer Unit.

### **SUMMARY**

This is a reconditioned unit with a new compressor & controls. Outer body panels are not new but have been reconditioned and professionally painted. The 3-way valve has been rebuilt and coils have been cleaned. The frame has been cleaned and painted. The end used is to supply the A/C power connection to the control box.

## PRODUCT INFORMATION

Please go to [www.electricreefersolutions.com](http://www.electricreefersolutions.com) for the Maintenance Manual.

The manual can be downloaded and contains the following.

- Safety Precautions
- Specification/Components
- Unit Description
- Maintenance Schedule
- Operating Instructions
- Wiring Diagrams

Service Bulletins can also be found on the website and downloaded.

## TECHNICAL SUPPORT

Electric Reefer Solutions has technical assistance over the phone. Charges may apply.

Call 888-696-2230 and select 2 for Service.

Technical questions can also be emailed to [service@electricreefersolutions.com](mailto:service@electricreefersolutions.com)

**electric reefer solutions**

955 76th St., SW

Byron Center, MI 49315

888-696-2230

[www.electricreefersolutions.com](http://www.electricreefersolutions.com)

1/8/2025